

**What is Benchmarking?**

**What is the DAWN AC  
Benchmarking Service?**

**How is it changing?**

## What is Benchmarking?

*“A measurement of the key metrics of an organisation and its comparison with standard measurements, or similar measurements of its peers.*

*The objectives of benchmarking are to:*

- (1) determine what and where improvements are called for*
- (2) analyse how other organizations achieve their high performance levels*
- (3) use this information to improve performance”*

## What is DAWN AC Benchmarking Service?

16 years old, ago, approx 94 AC Services

AC Services send 4S *anonymised* data

Compare your service against both:

- your previous results
- other AC services

using different measures eg %Time In Range, INRS >5, % manual interventions

## How is it Changing?

