



# DAWN CLINICAL FRAMEWORK

## Automatic Messaging





## Benefits

Save time

Reduce errors

Improve communication



## Letters

Automatically print on accepting dose and next test date

Automatically generate DNA and discharge letters on marking patient as non-attending

Automatically generate referral confirmation letters on activating TreatmentPlan



## Phone List - you to call patients

Automatically add the patient to the phone list:

- Dose change
- Miss/boost days
- DNA
- New patient



## Faxing

Automatically fax the manager of a patient's nursing home on accepting dose and next test date.

Issues with faxing

Fax to safe haven only

Firstly, send fax for manager to sign and return agreeing this is true



## Emailing

Automatically email a patient on accepting dose and next test date.

Automatically email another healthcare professional because of an abnormal result.

Automatically email GP with results.

Issues with emailing

Patient signed agreement

**Email Clients - display!**





## Bulk Printing

**List view**

The list can be filtered on owner2

With  Due to Stop (next 4 wks) - no letter

All  (All patients)

(All risk classes)

(All diagnoses)

(Any target range)

All  (All clinics)

Today

(All types)

(All roles)

(All teams)

(Send bulk-message)

(Send bulk-message)  
INTOUT

Due to stop

**Worklist** Non attendance new version Annual Review Events Procedure Phone List Status Reviews Remind

**Filter** With Scheduled Tests (time order)  
Date Today  
10 records found.

Type	Name	Test Date	Time	INR	OK	Target	TIR	Notes	Drugs	Events	Procedures	Reviews	Risk Clas
	BROWN, Alistair	07/10/2011	08:00	0.00	HIGH	2.50	65%	No					Low
	DAVIDSON, Sarah	07/10/2011	08:00	0.00	HIGH	2.50	64%	No					Low
	DICKSON, Cynthia	07/10/2011	08:00	0.00	HIGH	2.50	65%	No					Low
	DAVIDSON, Mark	07/10/2011	09:00	0.00	HIGH	2.50	60%	No					Low
	JACOBS, eric	07/10/2011	09:00	0.00	HIGH	3.50	67%	No					Low
	FENNER, Len	07/10/2011	09:00	0.00	HIGH	3.75	100%	No					Low
	DAVIDSON, Jonathan	07/10/2011	09:00	0.00	HIGH	3.75	100%	No					Low
	GREEN, Jack	07/10/2011	09:00	0.00	HIGH	2.50	57%	No					Low
	GREEN, Susan	07/10/2011	09:15	0.00	HIGH	2.50	71%	No				Yes	Low
	LILLEY, Pat	07/10/2011	09:30	0.00	HIGH	2.50	88%	No					Low



## Generate annual review letters

**List view**

With ▼ Annual review (this month) no letter ▼

All ▼ (All patients) ▼

(All risk classes) ▼

(All diagnoses) ▼

(All roles) ▼

(Send bulk-message) ▼

(Send bulk-message) ▼

Review

Worklist Non attendance new version **Annual Review** Events Procedure Phone List Status Reviews

**Filter** With Annual review (this month) no letter  
29 records found.

Name	UnitNo	DOB	Treatment Start Date	Diagnosis
Graham BENSON	88888	24/05/1971	18/10/2005	ATRIAL FIBRILLATION
Alistair BROWN	O36923	18/07/1928	13/10/2006	VENTRICULAR SEPTAL DEFECT
Mary BROWN	J16081	18/01/1958	19/10/2007	ANGINA
Hank CLARK	H12337	01/07/1956	22/10/2006	ATRIAL FIBRILLATION
Emma CRAYSON	M47413	11/11/1911	06/10/2006	PTE RECURRENT
James DAVIDSON	H30071	29/05/1921	28/10/2006	ATRIAL FIBRILLATION
Mark EVERSON	B59770	23/03/1907	14/10/2006	ATRIAL FIBRILLATION
Katherine FARRINGTON	C38166	06/01/1970	19/10/2005	ATRIAL FIBRILLATION
Richard GREEN	T97497	14/12/1925	16/10/2006	DVT NOT SPECIFIED
Sarah HARRIS	S45479	17/08/1944	23/10/2006	DVT NOT SPECIFIED
Elizabeth JONES	O70978	04/01/1936	28/10/2006	ATRIAL FIBRILLATION
Jack JONES	B50256	14/09/1938	28/10/2006	ATRIAL FIBRILLATION
Joseph KITCHING	K87099	09/01/1939	01/10/2006	DVT NOT SPECIFIED
George LEVENSON	K44384	01/06/1944	15/10/2006	DVT NOT SPECIFIED
Rebecca MITCHEL	O26828	03/02/1908	05/10/2006	ATRIAL FIBRILLATION
Simon MITCHELL	H37564	13/09/1913	24/10/2006	DVT NOT SPECIFIED
Carolyn MONTGOMERY	M19054	03/12/1970	24/10/2005	ISCHAEMIC LEG
Sandra NEALE	NH45678	29/04/1961	08/10/2006	ATRIAL FIBRILLATION
Pat PATIENT	97979797	12/12/1951	01/10/2010	ATRIAL FIBRILLATION
Wendy PATRICK	W18446	11/06/1924	18/10/2006	PULMONARY EMBOLISM NOT SP
Liam POTTER	F23654	28/07/1927	07/10/2006	CEREBRO- VASCULAR ACCIDENT
Brenda ROSWELL	F75502	21/04/1922	14/10/2006	ATRIAL FIBRILLATION
Jack ROSWELL	N76553	21/03/1942	19/10/2006	ATRIAL FIBRILLATION
Graham SHADWELL	Y29940	12/05/1912	24/10/2001	ATEST 1
James SMITH	Z74896	10/01/1947	03/10/2006	DVT NOT SPECIFIED
Nicole SMITH	Y91466	27/06/1963	14/10/2006	PE RECURRENT
Graham STEVENS	T86407	24/09/1958	03/10/2006	ATRIAL FIBRILLATION
Lionel THORPE	I10112	03/04/1921	10/10/2006	PERIPHERAL VASCULAR DISEASE
Nicole TRAVIS	I70725	23/01/1944	19/10/2005	ATRIAL FIBRILLATION





## Message Event

**MessageEvent - New record**

Caption	<input type="text"/>
EventType	* (Make a choice) ▼
Template	* (Make a choice) ▼
Patient message	(Send no message) ▼
NextOfKin message	(Send no message) ▼
GP message	(Send no message) ▼
Consultant message	(Send no message) ▼
HCprofs message	* (Make a choice) ▼
Keep informed level	(None selected) ▼
HCPProfessionalType	(None selected) ▼
ClinicViewTableMessageEvent	You will need to save this new record before you can add related records
InUse	<input checked="" type="checkbox"/>
PrinterPaperType	(None selected) ▼



## Message triggers

Treatment\_OnSchedule  
Treatment\_OnUnschedule  
Treatment\_OnReschedule  
Treatment\_OnSchedule\_ChangedDose  
Treatment\_OnSchedule\_UnchangedDose  
Treatment\_OnPatientDidNotAttend  
Treatment\_OnAcceptINR  
Treatment\_OnAcceptINR\_ChangedDose  
Treatment\_OnAcceptINR\_UnchangedDose  
Treatment\_OnHighINR  
Treatment\_OnLowINR  
Treatment\_OnAcceptDose  
Treatment\_OnAcceptDose\_ChangedDose  
Treatment\_OnAcceptDose\_UnchangedDose  
Treatment\_OnAuthoriseDose  
Treatment\_OnAuthoriseDose\_ChangedDose  
Treatment\_OnAuthoriseDose\_UnchangedDose  
TreatmentPlan\_OnUpdate

TreatmentPlan\_OnActivate  
TreatmentPlan\_OnSuspend  
TreatmentPlan\_OnStop  
TreatmentPlan\_OnPatientIsNonAttending  
TreatmentPlan\_OnAdmit  
TreatmentPlan\_OnCancelAdmission  
TreatmentPlan\_OnDischarge  
TreatmentPlan\_OnCancelDischarge  
Patient\_OnContactInfoChanged  
Patient\_OnActivate  
Patient\_OnDeactivate  
Patient\_OnReactivate  
Patient\_OnPatientDeceased  
Patient\_ManualMessage  
ClinicView  
Visit\_OnSchedule  
Visit\_OnUnschedule  
Visit\_OnPatientDidNotAttend  
Visit\_OnClose



## Message type

Patient message	(Send no message) <input type="button" value="v"/>
NextOfKin message	(Send no message)
GP message	Written
Consultant message	By phone
HCprofs message	Written and by phone
	Phone or written (based on recipients' prefs.)
	* Send to External App.
Keep informed level	(None selected) <input type="button" value="v"/>
HCPProfessionalType	(None selected) <input type="button" value="v"/>



## Messaging team members

HCprofs message	* Written
Keep informed level	(None selected)
HCPProfessionalType	(None selected)
ClinicViewTableMessageEvent	Warning Non-warning message (informational)

HCPProfessionalType	(None selected)
ClinicViewTableMessageEvent	(None selected) ConsultantInCharge GP Nurse Pharmacist BMS ClericalOfficer Manager IT Phlebotomist LPN Nursing Home Manager

HCPProfessional	
Organisation	Meadowbank
HCPProfessionalType	Nursing Home Manager
Last name	Manager
First name	Jane
Initials	
InUse	<input checked="" type="checkbox"/>
<div>Address info Teams Account info Notes</div>	
Title	
NationalNumber	
LocalNumber	
DirectTelephone	01539563091
Mobile	
Email	manager@meadowbank.com
DirectFax	01539562475
Messaging method	Fax
Patient	<div>E-mail Fax Mail Phone pref. (written by E-mail) Phone pref. (written by fax) Phone pref. (written by mail)</div>



## Setting team members

Dosing Contacts Letters Drugs Events Procedures Reviews Reminders Groups Documents

**GP**

Organisation	Name	Type	Phone	Mobile	Email	Fax	Keep Infor
21 STILEMAN HOUSE	Green	I L GP	07601 299547	0777 651 5427	i.green@21stilemanhouse.org	01539 624 6717	

**Team members**

**TreatmentPlanTeamMember (Anticoagulation: 01/07/2009)**

HCPProfessional	KeepInformedLevel
Meadowbank - Manager Jane	None
	None
	Warnings only
	All messages





## Common Setups

Event Type	Template	Patient Message	GP Message	HCP Prof Message	Team Member
Accept dose	Dose letter	Written			
Accept dose	Dose Fax			Fax	Nursing home manager
Dose change accept dose	Dose change message	Phone	Email		
Patient did not attend	DNA letter	Written	Written on DNA 3		
Patient is non-attending	Discharge letter	Written	Written		