DAWN CLINICAL FRAMEWORK

Automatic Messaging

Benefits

Save time
Reduce errors
Improve communication

Letters

Automatically print on accepting dose and next test date

Automatically generate DNA and discharge letters on marking patient as non-attending

Automatically generate referral confirmation letters on activating TreatmentPlan

Phone List – you to call patients

Automatically add the patient to the phone list:

- Dose change
- Miss/boost days
- DNA
- New patient

Faxing

Automatically fax the manager of a patient's nursing home on accepting dose and next test date.

Issues with faxing

Fax to safe haven only

Firstly, send fax for manager to sign and

return agreeing this is true

Emailing

Automatically email a patient on accepting dose and next test date.

Automatically email another healthcare professional because of an abnormal result.

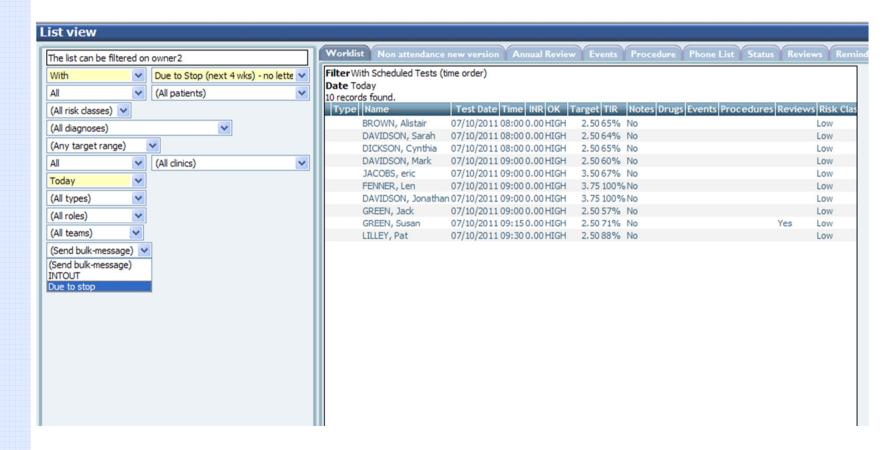Automatically email GP with results.

Issues with emailing

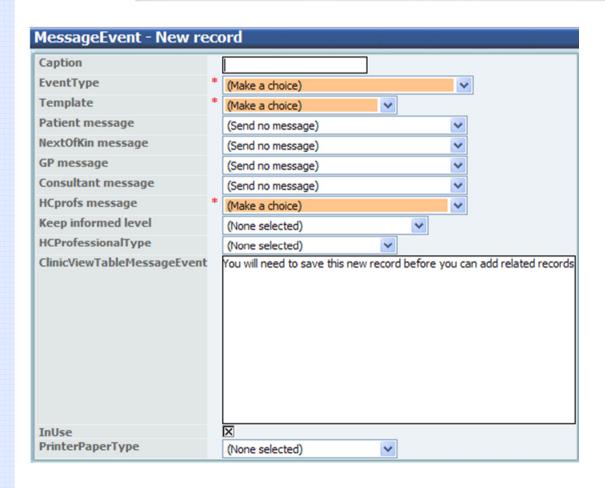Patient signed agreement

Email Clients – display!

Bulk Printing

List view

The list can be filtered on owner2

With	Due to Stop (next 4 wks) - no lette
All	(All patients)
(All risk classes)	
(All diagnoses)	
(Any target range)	
All	(All clinics)
Today	
(All types)	
(All roles)	
(All teams)	
(Send bulk-message)	

(Send bulk-message)
INTOUT
Due to stop

Worklist | Non attendance new version | Annual Review | Events | Procedure | Phone List | Status | Reviews | Remind

Filter With Scheduled Tests (time order)
Date Today
10 records found.

Type	Name	Test Date	Time	INR	OK	Target	TIR	Notes	Drugs	Events	Procedures	Reviews	Risk Clas
	BROWN, Alistair	07/10/2011	08:00	0.00	HIGH	2.50	65%	No					Low
	DAVIDSON, Sarah	07/10/2011	08:00	0.00	HIGH	2.50	64%	No					Low
	DICKSON, Cynthia	07/10/2011	08:00	0.00	HIGH	2.50	65%	No					Low
	DAVIDSON, Mark	07/10/2011	09:00	0.00	HIGH	2.50	60%	No					Low
	JACOBS, eric	07/10/2011	09:00	0.00	HIGH	3.50	67%	No					Low
	FENNER, Len	07/10/2011	09:00	0.00	HIGH	3.75	100%	No					Low
	DAVIDSON, Jonathan	07/10/2011	09:00	0.00	HIGH	3.75	100%	No					Low
	GREEN, Jack	07/10/2011	09:00	0.00	HIGH	2.50	57%	No					Low
	GREEN, Susan	07/10/2011	09:15	0.00	HIGH	2.50	71%	No				Yes	Low
	LILLEY, Pat	07/10/2011	09:30	0.00	HIGH	2.50	88%	No					Low

Generate annual review letters

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Message Event

MessageEvent - New record		
Caption		
EventType	*	(Make a choice)
Template	*	(Make a choice)
Patient message		(Send no message)
NextOfKin message		(Send no message)
GP message		(Send no message)
Consultant message		(Send no message)
HCprofs message	*	(Make a choice)
Keep informed level		(None selected)
HCProfessionalType		(None selected)
ClinicViewTableMessageEvent		You will need to save this new record before you can add related records
InUse		☒
PrinterPaperType		(None selected)

Message triggers

Treatment_OnSchedule
Treatment_OnUnschedule
Treatment_OnReschedule
Treatment_OnSchedule_ChangedDose
Treatment_OnSchedule_UnchangedDose
Treatment_OnPatientDidNotAttend
Treatment_OnAcceptINR
Treatment_OnAcceptINR_ChangedDose
Treatment_OnAcceptINR_UnchangedDose
Treatment_OnHighINR
Treatment_OnLowINR
Treatment_OnAcceptDose
Treatment_OnAcceptDose_ChangedDose
Treatment_OnAcceptDose_UnchangedDose
Treatment_OnAuthoriseDose
Treatment_OnAuthoriseDose_ChangedDose
Treatment_OnAuthoriseDose_UnchangedDose
TreatmentPlan_OnUpdate

TreatmentPlan_OnActivate
TreatmentPlan_OnSuspend
TreatmentPlan_OnStop
TreatmentPlan_OnPatientIsNonAttending
TreatmentPlan_OnAdmit
TreatmentPlan_OnCancelAdmission
TreatmentPlan_OnDischarge
TreatmentPlan_OnCancelDischarge
Patient_OnContactInfoChanged
Patient_OnActivate
Patient_OnDeactivate
Patient_OnReactivate
Patient_OnPatientDeceased
Patient_ManualMessage
ClinicView
Visit_OnSchedule
Visit_OnUnschedule
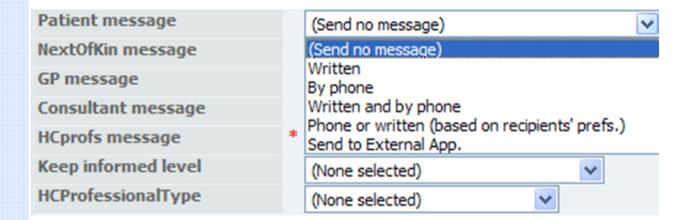Visit_OnPatientDidNotAttend
Visit_OnClose

Message type

Patient message	(Send no message) ▾
NextOfKin message	(Send no message)
GP message	Written
Consultant message	By phone
HCprofs message	Written and by phone
	Phone or written (based on recipients' prefs.)
	Send to External App.
Keep informed level	(None selected) ▾
HCProfessionalType	(None selected) ▾

Messaging team members

Setting team members

DAWN CLINICAL FRAMEWORK

Common Setups

Event Type	Template	Patient Message	GP Message	HCProf Message	Team Member
Accept dose	Dose letter	Written			
Accept dose	Dose Fax			Fax	Nursing home manager
Dose change accept dose	Dose change message	Phone	Email		
Patient did not attend	DNA letter	Written	Written on DNA 3		
Patient is non-attending	Discharge letter	Written	Written		